

Dear Valued Client,

18/8/2010

Re: Official communications channels with FXGM's Execution Department

Firstly, we would like to take this opportunity to thank you for your continued custom.

We would also like to take this opportunity to remind all of our clients that the only official way to contact the dealing room is by calling on **+357 22 300 522**. This number is available 24 hours a day for all our clients.

In case of any technical or platform issues relating to execution of orders, clients should **immediately** contact the Execution Department on the above number.

Please be aware that FXGM **will not** honour any orders or trades if the Execution Department is not contacted via number **+357 22 300522** at the instant when the issue arises.

To erase any doubts, contacting the Execution Department by SMS, e-mail and/or fax are not accepted as official forms of communication, for the purpose of execution of orders and/or for the purpose of notifying a malfunction in the platform that resulted in trades not being executed effectively.

Please also be informed that calling FXGM's worldwide Rep. Offices and/or employees for the above purposes will not be regarded as an official way of communication, as the sole venue for the execution is FXGM HQ in Cyprus which houses the Execution Department.

According to the T&C signed by the clients FXGM cannot be found liable for any failure the client suffers from their communications and/or internet providers.

Thank you for your co-operation and understanding.

Rafael (Rafik) Tzur, Esq.

FXGM COO

